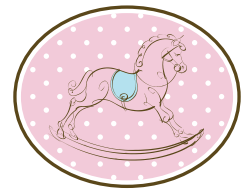


# POSTAGE & HANDLING



THE ROCKING HORSE

We are happy to deliver anywhere you are, or wherever the gift needs to be! Need a gift sent to the hospital? Give us a call and we are happy to help you with your destination. We deliver gifts all over Australia via FASTWAY COURIERS or Australia Post based on what is the most efficient option!

We value the convenience of a next-day delivery service and a straightforward postage rate scheme and are therefore proud to introduce our simple FLAT RATE of \$5.95 for all deliveries within Sydney Metro. For most other major cities, a simple delivery fee structure of SMALL, MEDIUM & LARGE PARCELS apply (\$7.95, \$9.95 & \$14.95 respectively) and the dispatch of orders within 24 hours. Parcel size is clearly mentioned within the product description. For some remote areas within Australia, different charges of \$9.95, \$14.95 & \$19.95 for SMALL, MEDIUM & LARGE PARCELS apply.

**We are happy to offer \*FREE DELIVERY within Australia for orders totaling more than \$250.**

*\*With the exclusion of some FURNITURE & BULKY ITEMS, where specific postage charges are clearly stated in the Product Description.*

For estimations for your area, please refer to our guide and FASTWAY COURIERS map below:



- |   |             |
|---|-------------|
| • Sydney Metropolitan (Orders placed before 11am):          | NEXT DAY    |
| • Brisbane, Melbourne, Canberra & Albury [RED ZONE]:        | 1 - 2 DAYS  |
| • Newcastle, Central Coast, Wollongong [JADE ZONE] :        | 1 - 2 DAYS  |
| • Southern Highlands & Blue Mountains [JADE ZONE]:          | 1 - 2 DAYS  |
| • Adelaide, Bendigo, Geelong & Mt Gambier [ORANGE ZONE]:    | 2 - 3 DAYS  |
| • NSW Regional [GREEN ZONE]:                                | 3 - 7 DAYS  |
| • Perth, Cairns & Townsville [GREEN ZONE]:                  | 3 - 7 DAYS  |
| • All other locations within Australia [WHITE ZONE]:        | 4 - 9 DAYS  |
| • All other Outback locations within Australia [GREY ZONE]: | 4 - 12 DAYS |
| • Gift Certificates (mailed using standard postage):        | 1 - 2 DAYS  |

For hospital or corporate deliveries via FASTWAY Couriers the gifts will be left upon signature with the most appropriate person.

**Please note: Fastway Couriers only deliver between business hours. Therefore, please ensure you select an address where somebody will be there to sign for the parcel (as Fastway will not redirect your parcel).**

No deliveries are made on weekends or public holidays - orders are dispatched next business day.

For other enquiries please contact us on **(02) 9620 2544** (International +61 2 9620 2544) or e-mail **enquiries@therockinghorse.com.au**

Please note that we pack all items carefully and dispatch them in the highest quality, however, we are unable to take any responsibility for loss or damage of goods in transit.